

CH Specific hygiene measures at Le Chavanel in response to the pandemic



Our Hygiene Referent Coordinator trains all employees in the new practices and ensures that all procedures are followed daily.



Our staff has received specific training to protect themselves and you.



If one of our employees shows symptoms, he or she will notify our referrer and will not go to work.



All of our staff take particular care in the maintenance and disinfection of the equipment and all contact points (handles, switches, control buttons, etc...) which are disinfected several times a day.



Hydroalcoholic gel is available at the entrance of the establishment as well as masks and mini-doses of gel for your travels (on request).

An infrared forehead thermometer (non-contact) is available on request at the reception desk.



A Plexiglass protective screen has been installed at the reception desk in order to respect the distance to our receptionists.

Greet from a distance without contact.



All of our staff wear masks when they move around the hotel and we count in return on your civic-mindedness to respect the gestures that are barriers within the hotel, for the well-being of all.



The planning of our teams has been reviewed, as well as our work processes in order to favour working alone and reduce the risk of spreading the virus.



All external contributors (technicians, delivery personnel) must wear a mask inside the hotel. A specific unloading area is provided for goods and delivery personnel may not access the areas reserved for employees.



In the event of failure to respect social distancing at the reception desk, the receptionist will set up a queue at the entrance of the hotel with bollards provided for this purpose.



Our registration form can be sent to you by e-mail to be filled in digitally in order to facilitate and fluidify your arrival. Do not hesitate to fill it in.

Also, the invoice for your stay will be sent to you by e-mail after your departure.

You may prefer to pay by credit card, our credit card terminal is disinfected after each customer. Please use the blue ceramic card holder at the desk to leave your room key card at your departure. It will be disinfected before being given to another guest.



Please respect the physical distance when using the lift, i.e. only one person per journey, except if it is the same family where a maximum of 3 people is possible.



All items not essential to your comfort have been removed from the room such as pens, pencils, notepads, welcome booklet and tourist information. All this information is now available on our e-concierge application, which can be downloaded free of charge upon your arrival at the hotel.



During your stay, your room is your private domain unless you specifically request a service. It will then be inaccessible for three hours in the morning, the time to air, clean and disinfect it.



2 tempos of your choice for breakfast

-Organic breakfast on a tray
To be selected from the choice of the buffet
Served in room

-Breakfast to go
(one freshly squeezed fruit juice, 1 yoghurt and granola, 1 fresh fruit, 1 cookie, one madeleine)
Dropped off by your room or handed in at the desk